ELITE

NPTEL ONLINE CERTIFICATION

(Funded by the MoE, Govt. of India)

Skill India
कौशल भारत - कुशल भारत

This certificate is awarded to



PRATIK MARASINI

for successfully completing the course

CUSTOMER RELATIONSHIP MANAGEMENT

with a consolidated score of **78%**

Online Assignments	**24.58/25**	Proctored Exam	**52.5/75**

TOP TOPPER 5%

Total number of candidates registered in this course: **4047**

AUG-OCT 2026
(8 week course)

Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur

Indian Institute of Technology Kharagpur

FREE ONLINE EDUCATION swayam शिक्षित भारत, उन्नत भारत

Roll No: NPTEL26MG157S253700823 To verify the certificate No. of credits recommended: 3