ELITE

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This certificate is awarded to

SHREYASH HITESH RANE

for successfully completing the course

CUSTOMER RELATIONSHIP MANAGEMENT

with a consolidated score of **76%**

Online Assignments	25/25	Proctored Exam	51/75

Total number of candidates registered in this course: **4047**

AUG-OCT 2026
(8 week course)

Prof. Haimanti Banerji
Coordinator, NPTEL
IIT Kharagpur

Indian Institute of Technology Kharagpur

FREE ONLINE EDUCATION swayam शिक्षित भारत, उन्नत भारत

Roll No: NPTEL26MG157S152103460

To verify the certificate

No. of credits recommended: 3